

Vipul Bhandari

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Senior PHP Web Developer

Seasoned PHP Web Developer with extensive experience designing and delivering scalable, high-performance SaaS and POS applications. Adept at building backend architectures that enhance operational efficiency and customer experience. Specialized in DOMO for advanced data visualization, business intelligence, and real-time performance insights, enabling data-driven decision-making across organizations. Skilled in API integration, service-oriented solutions, and system workflow optimization to support business growth. Proven leader in agile and scrum environments, fostering collaboration and continuous improvement among cross-functional teams. Demonstrated success in developing CRM, ERP, and CMS solutions aligned with business goals. Experienced in full project lifecycle management, from planning to post-deployment optimization. Committed to driving innovation, maintainability, and delivering value-driven digital solutions.

Core Competencies

- Full-Stack PHP Development
- Cross-Functional Team Leadership
- POS System Development & Integration
- SaaS Platform Engineering/Customisation
- Backend Architecture
- Process Improvement
- Workflow Optimisation
- Agile & Scrum Leadership
- Project Lifecycle & Release Management
- CRM/ERP System Design/Implementation
- Data Flow Design/Technical Documentation
- API Development/Service-Oriented Architecture

Professional Experience

Cliqbox, California

2018 – Present

Scrum Master Lead PHP Development

Direct comprehensive backend support activities for POS projects targeting diverse restaurant and inventory outlets. Foster high-performance team culture whilst delivering robust support to both existing and new consumer bases and promoting newly created system features. Implement initiatives on achieving tangible results and fostering innovation within a growing SaaS business. Guide the PHP development team to deliver high-quality, maintainable, and scalable applications.

- Enhanced the customisation of proprietary POS products, integrating environmental sustainability solutions.
- Spearheaded efforts to formulate eco-friendly solutions, encouraging greater adoption of customisable products.
- Contributed to the backend development of the ePOS App, resulting in widespread sales to numerous ePOS customers.
- Supported developers by removing impediments and promoting a culture of collaboration and continuous improvement.

Mind Body & Soul Media Inc., New York

2015 – Present

Software Consultant / Affiliate Manager

Oversee service level, release, and deployment management processes, and establish change management, configuration, and knowledge management frameworks. Lead operational excellence by crafting and implementing comprehensive service strategies/solutions to enhance workflow efficiency. Design and optimise advertiser portal management, ensuring seamless processes through effective feasibility and risk management. Develop robust procedures for service-oriented operations. Leverage event management to strengthen product platforms and streamline service operations.

- Drove continuous process improvements by conducting GAP and cost-benefit analyses.
- Elevated productivity and efficiency by training delivery teams on innovative delivery models.
- Accelerated product financial growth by formulating and executing revenue generation strategies.
- Boosted delivery team capabilities by conceiving a strategic approach to third-party contract management.
- Enhanced technical frameworks by utilising expertise in n-tier architecture and service-oriented solutions.

Led creation and refinement of process manuals for general services, ensuring structured lifecycle management and comprehensive HR policy development. Spearheaded release management and document control initiatives whilst maintaining coding standards and conducting self-quality analysis. Oversaw large-scale CRM and ERP portal development and led CMS project management.

- Innovated project enhancement processes within the NPD framework for new developments.
- Improved call center operations and upheld E2E service initiatives by providing robust backend support.
- Advanced from Senior Developer to Project Manager, successfully managing and guiding a team of 30 employees.

Conducted comprehensive client communications to manage task lists effectively across multiple projects, ensuring alignment with objectives and client satisfaction. Created detailed data flow diagrams to streamline workflows and enhance project development. Utilised market insights to devise strategic content for websites and social media, increasing brand visibility.

- Expanded brand awareness and secured new business opportunities by developing engaging content.
- Facilitated seamless project delivery by directing web team refinement and support activities on the PMS.
- Achieved timely project delivery by leading web team in project management activities including reporting and task generation.

Education & Certifications

Master of Computer Application, Bangalore University, Bengaluru, IN

Bachelor of Science, South Gujarat University, Surat, IN

Certified Scrum Master from Scrum Alliance

Enrolled in Certified Consulting Programme - Level 1

Languages

Gujarati, Native | **English**, C1 – Advanced

Technical Proficiencies

Languages & Frameworks: PHP, Laravel, Symfony, Yii, CodeIgniter, OpenCart, WordPress

Frontend Technologies: HTML5, CSS3, JavaScript

Architecture & Design: OOP principles, Software Design Patterns

Development Tools: Git, Jira, Asana

APIs & Integrations: RESTful API Development & Integration

Methodologies: Agile (Scrum), SDLC Best Practices

Platforms: Web, Mobile, Tablet Application Development